

Superior Shores Resort on Lake Superior is seeking a full-time **Banquet Captain** to join our team. Must have strong service skills for fine dining, feel comfortable directing others, as well as taking direction and advice from others. Prior experience of at least 2 years in fine dining and 1 year of banquet service desired. Basic managerial/supervisory experience required.

The banquet captain has the authority to direct servers and bussers and assigns sections and duties to accomplish the set-up, service, and break down of group functions and events. The ideal candidate should have the ability to stay focused and calm in an ever-changing environment with the primary focus centered on customer service.

Qualifications

- Candidate needs to be self-motivated
- Able to work independently, prioritize, and multi-task with speed and accuracy
- Strong organizational and time-management skills are essential to success in this position
- The ability to manage multiple tasks simultaneously while providing a high level of guest service is critical
- Candidate must have strong communication skills as well as active listening skills to interact with staff and guests

Benefits

- Paid vacation
- Health care
- Dental benefits
- Life insurance
- Flexible spending account (FSA)
- Long-term disability insurance
- Short-term disability insurance
- Accident insurance
- Resort discounts

Conveniently located at the center of many North Shore attractions, including Gooseberry Falls, Split Rock Lighthouse, Canal Park, and the Superior Hiking Trail, Superior Shores is the North Shore at its best. Under new ownership of North Shore Resort Company, we are proud to be family owned and operated. Come join our friendly team!

Email Mary Hamman, Human Resources Coordinator at hr@superiorshores.com for more information or apply online at <https://superiorshores.com/about-us/employment/>